



**State of Illinois**  
**Illinois Commerce Commission**  
**Customer Credits for Telecommunications Carriers**  
**Code Part 732.30**  
**Quarterly Filing**

**AT&T Communications of Illinois, Inc.**  
**for quarter ending December 31, 2005**

<b>Out of Service More Than 24 Hours</b>	<b>October</b>	<b>December</b>	<b>December</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$12,847.50	\$8,329.00	\$6,788.00	\$27,964.50
B. Number of credits issued for repairs - 24 - 48 hours	522	570	621	1,713
C. Number of credits issued for repairs - 48 - 72 hours	249	166	209	624
D. Number of credits issued for repairs - 72 - 96 hours	180	101	97	378
E. Number of credits issued for repairs - 96 - 120 hours	89	62	37	188
F. Number of credits issued for repairs > 120 hours	181	104	61	346
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Failure to Install Basic Local Exchange Service</b>	<b>October</b>	<b>December</b>	<b>December</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Missed Appointments</b>	<b>October</b>	<b>December</b>	<b>December</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

**Comments**

For Item I - Installation defect rate data is not available

For Item J - not able to report

Under performance data - code Part 730: Items C and D reflect AT&T Business.

AT&T Consumer numbers are as follows: Oct: 208.00; Nov: 46.00; Dec: 12.00